



1. Unplug front or rear hand control from the coupler directly below the front of the worksurface for 30 seconds for all power to drain from the hand control.



2. Plug hand control back in and wait 30 seconds for the power to come back into the hand control. Next, make sure anything under the work surface is cleared away (i.e. trash cans, equipment) and hold the down button. Keep holding until it reaches the lowest position and bounces up slightly. If table starts going crooked, stop immediately, and call Xybix Customer Service at 720-382-2114 or 720-382-2122. If table resets fully, you should be able to adjust your table to the appropriate height.



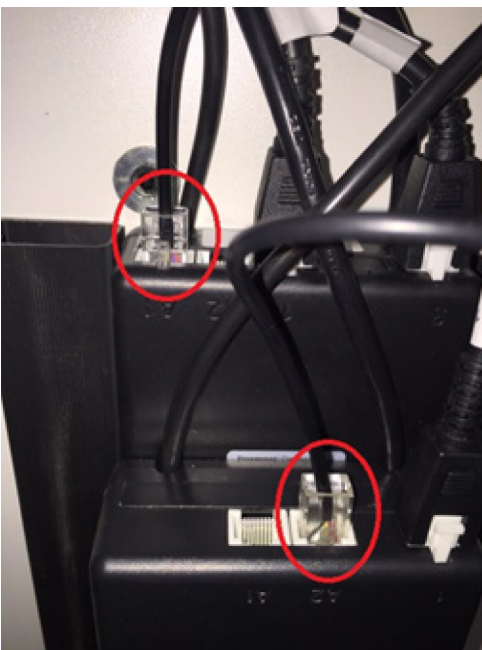
3. If this does not solve the problem, check that leg extension cables are plugged in fully into the leg ports at the top of the legs underneath the laminate surfaces. Try reset again.



4. If still not working, use the Allen wrench tool that came with your Xybix product manual to get into the black lift case that is closest to the CPU cabinet.



5. Check that the leg extension cables are plugged into the control boxes tightly. There is a front control box with legs going into Port 2 on the bottom and Port 1 on the top. The rear control box could have the same ports as the front OR an additional leg cable going into Port 3 on the top – if the rear table has 3 legs).



6. Switch the port from A1 to A2 or vice versa for the hand control extension cables in the black control box – for the front or the rear table that is having the issue.

7. Unplug hand control from coupler again and try reset on the hand control. If table starts going crooked or if this procedure doesn't work, stop immediately, and call Xybix Customer Service at 720-382-2114 or 720-382-2122.